



Cultivate Learning Environments to Accelerate Recruitment and Retention

Helpful Hints for Taking This Online Survey

- **A high speed connection is best for viewing and taking the survey.**
- **If you receive an error message when you try to enter your access code, please call 1-888-383-6802 between 8am and 5pm or send an email to pcv_helpdesk@projectclearvoice.org.**
- **If you have difficulty viewing the survey after your access code has been accepted, try to access the survey on another computer. A high speed connection will work best, and sometimes the internet options on a computer will not allow you to view the survey. If you try on another computer and continue to have trouble, please call 1-888-383-6802 between 8am and 5pm or send an email to pcv_helpdesk@projectclearvoice.org.**
- **Your browser window should be maximized for best results.**

If you have limited experience with electronic surveys, please read the following helpful hints.

When the survey begins, at the bottom of each page you will see the following buttons:

Back - Takes you back one page within the survey. Remember to use this button instead of the back button on your browser's toolbar to navigate the survey.

Next - Moves you forward one page within the survey. Please note that slight delays may occur as individual computers and browsers may load pages of the survey at different rates.

Submit - This button appears on the last page of the survey. You must submit your answers in order for them to be included in the results for your school.

Please use these buttons instead of the back and forward buttons on your Internet browser.